



Product Support Notice

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PSN # PSN004380u

Original publication date: 03-Dec-14. This is Issue #01, published date: 03-Dec-14.

Severity/risk level

High

Urgency

Immediate

Name of problem: IP Office Advanced Edition no longer offered with Introduction of IP Office R9.1

Products affected:

IP Office R9.1

Problem description:

When IP Office R9.1 is introduced December 22, 2014, IP Office will no longer offer Advanced Edition

Resolution:

Customers wanting VM Pro data base and Visual Basic Scripting for use with Windows OS deployments will purchase Preferred Edition to obtain these capabilities. (Note: Customer Contact Reporter (CCR) customers please refer to CCR PSN for details.

Workaround or alternative remediation:

Note: Customer Contact Reporter (CCR) customers please refer to CCR PSN for details

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

n/a

Service-interrupting?

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

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