



Product Support Notice

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PSN # PSN000442u

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Severity/risk level Medium

Urgency Optional

Name of problem Announcement for Avaya IP Office DECT Integration, Avaya Compact DECT 500 (Infineon) and Avaya DECT Control Unit (DCU) 1500

Products affected

IP Office - Releases 2.1, 3.0

Problem description

Avaya is pleased to announce the General Availability of the following: -

- IP Office DECT Integration version 2.0.17 Software.
- DCU/CCFP 1500 6.09 software.
- Compact DECT/CCFP 500 (Infineon) 2S software.

The Technical Bulletin (IP Office Global Technical Bulletin Number 45) associated with this release and the downloadable software are now available on:

<http://support.avaya.com>

Resolution

DECT Issues Fixed with this release: -

2.017 IP Office DECT Integration: -

- CLI presentation strings incorrect to KIRK 500/1500 MSFtype1 messaging from IPO.
- Ex-Directory Users shown on Internal Directory search DH20

2S KIRK CCFP/Compact DECT 500 (Infineon) Software: -

- Fixes issues with locking and resets when Integration started from IP Office.

6.09 KIRK CCFP/DCU 1500: -

- Misdialling digits from DH20 Handsets.
- Unit reset when DH20 going off/on hook rapidly

Workaround or alternative remediation

Remarks

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

n/a

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.

Avaya Support Contact	Telephone
U.S. Remote Technical Services - Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
Asia Pacific	65-6872-8686

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