



Product Support Notice

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PSN # PSN005071u

Original publication date: 20-Sep-17. This is Issue #01, published date: 20-Sep-17. Severity/risk level Medium Urgency as required

Name of problem Updated IP Office Digital Station Modules DS16B2/DS30B2 - minimum software: 10.1; 9.1 SP12; 10.0 SP5

Products affected

IP Office IP500 Platform

Problem description

Avaya has introduced updated versions of the IP Office Digital station modules (DS16B2 and DS30B2) with refreshed hardware circuitry. IP500 system software updates are required to use the new modules.

The updated digital station modules are now being provisioned in Avaya Order tools and shipped from Avaya.

Material Code	Description
700511093	IP Office IP500 Digital Station 16B2 RJ45
700511094	IP Office IP500 Digital Station 30B2 RJ45

The updated digital station modules are supported on any version of **IP Office 10.1**.

Please note that a minimum of **IP Office 9.1 Service Pack 12** or **IP Office 10.0 Service Pack 5** is required to support the updated digital station modules.

The updated Service packs are available on the Avaya Support Portal as of 8 September 2017.

The updated digital station modules are **not supported on any software prior to IP Office 9.1**.

Older Digital station modules DS16B (700501585) and DS30B (700501586) are still available to order as merchandise for earlier software versions as required (until stocks last).

Resolution

Ensure the appropriate software level is installed before using the updated digital station module.

Workaround or alternative remediation

n/a

Remarks

n/a

Patch Notes

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

As per Service Pack Tech Bulletin.

Service-interrupting?

Yes

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

n/a

Mitigation

n/a

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