

PSN # PSN005403u

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Severity/risk level

Low

Urgency

Optional

Name of problem

IP Office client applications and Azul OpenJDK™

Products affected

IP Office (11.0, 10.1) and Powered by Avaya (3.0, 2.1)

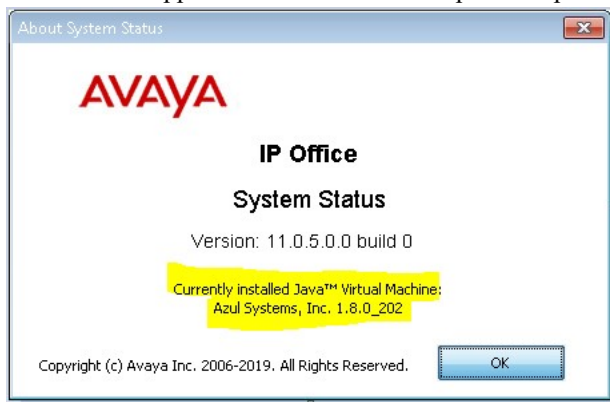
Problem description

Customers want an alternative to Oracle Java to avoid paying Oracle licensing for same.

Resolution

IP Office server-side software is not an issue for customers as Avaya is responsible for any licensing on same.

Client-side applications are the main concern for customers. Avaya has tested with Azul Zulu OpenJDK™ to ensure compatibility with IP Office applications such as SSA as per example below.



Customers can freely download Azul Zulu OpenJDK™ via <https://www.azul.com/downloads/zulu/>.

Java version 8 is recommended based on Avaya testing and to be consistent with Oracle versions used thus far.

Workaround or alternative remediation

Remarks

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

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