



Product Support Notice

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PSN# PSN005421u

Original publication date: June 3, 2019. This is Issue #02, publication date: July 1, 2019.

Severity/risk level

Low

Urgency

When convenient

Name of problem

Upcoming Release of Avaya Equinox® Clients 3.6 for Windows, macOS, iOS and Android

Products affected

Avaya Equinox for Windows
Avaya Equinox for macOS
Avaya Equinox for iOS
Avaya Equinox for Android

Problem description

This PSN advises customers and partners of the upcoming release of Avaya Equinox Clients 3.6.

This release is expected to be available on July 16th for Windows and macOS on support.avaya.com and iOS and Android will be available from the mobile app stores, subject to app-store approval timelines.

In addition to bug fixes, the following new features are provided with 3.6:

Feature	Platforms
Single-Sign-On with Avaya Cloud Accounts (IP Office Cloud 11.0.5)	Windows, macOS, iOS, Android
Apple Push Notifications for IP Office (IP Office Cloud 11.0.5)	iOS
Contact Groups (Aura Environments with Avaya Aura Device Services)	Windows, macOS, iOS, Android
Search by Name, Department and Location (Aura Environments with Avaya Aura Device Services)	Windows, macOS, iOS, Android
Single-Sign-On with OAuth/SAML (Aura Environments with Avaya Aura Device Services)	Windows, macOS, iOS, Android
Avaya L100 USB Headset Call Control	Windows, macOS
Enhanced IPv6 Networking Support including dual-stack and ANAT (Aura Environments)	Windows, macOS, iOS, Android

For complete details on features, limitations, and other important information, see the release notes and product documentation.

Resolution

Avaya has aimed to make Avaya Equinox 3.6 highly backwards compatible with existing deployments and settings configurations. If you do not wish for mobile clients to update to Avaya Equinox® 3.6 when published to the mobile app stores, ensure that auto-update is disabled for all devices in use. Android supports the ability to disable auto-updates on a per-app basis, and iOS requires auto-updates to be managed at the device level.

NOTE: As of release 3.6 the minimum supported version of Android OS will be version 5.0. Devices running older versions of Android OS will not be able to upgrade to Avaya Equinox 3.6.

Workaround or alternative remediation

Remarks

n/a

Patch Notes

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

n/a

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

n/a

Mitigation

n/a

If you require further information or assistance please contact your Authorized Service Provider, or visit support.avaya.com. There you can access more product information, chat with an Agent, or open an online Service Request. Support is provided per your warranty or service contract terms unless otherwise specified in the Avaya support [Terms of Use](#).

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