



## Product Support Notice

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PSN# PSN005520u

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Original publication date: Dec 23, 2019. This is Issue #01, publication date: Dec 24, 2019.

Severity/risk level

Low

Urgency

When convenient

### Name of problem

General Availability of Avaya IX Workplace Clients release 3.7.4 for Windows, macOS, and Android

### Products affected

Avaya IX™ Workplace for Windows (formerly known as Avaya Equinox for Windows)

Avaya IX™ Workplace for macOS (formerly known as Avaya Equinox for macOS)

Avaya IX™ Workplace for Android (formerly known as Avaya Equinox for Android)

### Problem description

This PSN advises customers and partners of the general availability of Avaya's software clients Avaya IX™ Workplace (formally Avaya Equinox)

This release will be available for Windows and macOS on support.avaya.com (Dec 24<sup>th</sup>)

The Android application will be available on Jan 3<sup>rd</sup>, subject to app-store approval timelines.

The iOS application will be available at a later date (TBD)

Addresses several defects.

For complete details on features, limitations, and other important information, see the release notes and product documentation.

### Resolution

Addresses several critical issues (refer to Release notes for details)

### Workaround or alternative remediation

### Remarks

n/a

## Patch Notes

### Backup before applying the patch

n/a

### Download

n/a

### Patch install instructions

n/a

### Service-interrupting?

n/a

## Verification

N

## Failure

n/a

## Patch uninstall instructions

n/a

## Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

### Security risks

n/a

### Avaya Security Vulnerability Classification

n/a

### Mitigation

n/a

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