



## Product Support Notice

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PSN # PSN005543u

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Original publication date: 02-19-2020. This is Issue #01, published date: 02-19-2020. Severity/risk level Medium Urgency When convenient

Name of problem Vantage – IPO compatibility versions update

Products affected

Avaya Vantage™ - K175, K1675, K155, IPO

Problem description

This PSN is to update the compatibility matrix for Avaya Vantage and IPO  
Avaya Vantage version 2.2.0.1 and IPO version 11.0.4.2 are now certified together and fully supported combination by Avaya

Resolution

Since Vantage version 2.2.0.1 is not bundled in the IPO version there is a need to manually update the auto generated upgrade files of IPO.

Please refer to the IPO admin guide for help on how to update the auto generated files.

<https://downloads.avaya.com/css/P8/documents/101048082>

Page 89 include the instructions.

Workaround or alternative remediation

Remarks

n/a

## Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

Download

Patch install instructions

Service-  
interrupting?

Verification

Failure

Patch uninstall instructions

## Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

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