



## Product Support Notice

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### Name of problem

IP Office 11.1.1.0. build 207(IP Office 11.1 FP1) issue when sending post dial DTMF digits over an ISDN trunk

### Products affected

IP Office 11.1.1.0 build 207

### Problem description

IP Office 11.1.1.0 build 207 (IP Office 11.1 FP1) has an issue when dialling external post dial DTMF digits over an ISDN trunk. This causes the digits not to be transmitted correctly over the ISDN trunk.

### Resolution

Avaya have temporarily removed access to the IP Office 11.1 FP1 release on the Avaya Support site while we investigate this issue further. We will provide a further update during w/c 1 March.

### Workaround or alternative remediation

The IP Office can be downgraded to a previous supported version of 11.1 SP1 or SP2

### Remarks

n/a

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