



Product Support Notice

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PSN # PSN006062u

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Severity/risk
level

Medium

Urgency

When
convenient

Name of problem

Due to supply chain lead time issues, we expect to stock out with the Unified Communications Module v2 (UCMv2) 700507449 by mid-June 2022.

Products affected

Mainstream IP500v2 R11.0.4.x, R11.1.x, and future R11.2.

Problem description

Due to supply chain lead time issues, we expect to stock out with the Unified Communications Module v2 (UCMv2) by mid-June 2022.

Resolution

The Avaya Inventory for UCMv2 will start to replenish toward the end of 2022/beginning of 2023. We will notify our Business Partners with another PSN as soon it becomes available again.

Workaround or alternative remediation

Instead of UCMv2, customers should use an external hardware server such as the R240 700515009 and install the IP Office Application Server software on it or install IP Office Application Server software on any other supported configuration.

Remarks

n/a

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