



Product Support Notice

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PSN # PSN006112u

Original publication date: 24-Aug-2022. This is Issue #01, published date: 24-Aug-2022. Severity/risk level Medium Urgency ASAP

Name of problem

Avaya Communicator for Web Chrome EOS & EOMS

Products affected

Avaya Communicator for Web Chrome

Problem description

We have migrated to Avaya Spaces Calling (chrome extension). Making the Avaya Communicator for Web Chrome redundant.

Resolution

Retiring Avaya Communicator for Web Chrome

Workaround or alternative remediation

Customers can use a feature richer solution - Avaya Spaces Calling (chrome extension)

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

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