



Product Support Notice

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PSN # PSN006180u

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Severity/risk level

Medium

Urgency

Immediately

Name of problem

Avaya IP Office® OVA Certificate Expiry

Products affected

Avaya IP Office OVA Release 11.1.2.4.0

Problem Description

As of 18th February, the signing certificate used for the Avaya IP Office OVAs has expired, leading to a warning appearing when deploying 11.1.2.4.0 GA OVA.

This is not Service Impacting. The OVAs will still deploy and work correctly and remain fully supported by Avaya.

The message presented indicates that the three-year signing certificate used by Avaya to validate the OVA has now expired, but this does not impact the functionality of the deployed application in any way.

This warning will only be visible when deploying an OVA.

Resolution

Avaya is in the process of re-signing the OVAs with a new certificate that will resolve this issue. These shall be posted to PLDS once System Verification is completed.

No changes to software or functionality will occur in these new OVAs.

The only change is that the certificate and the signature file will be renewed.

The OVA file name will change to reflect a new version number.

Workaround or alternative remediation

n/a

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

n/a

Service-interrupting?

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

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