AVAYA

Product Support Notice

PSN#	PSN006220u	Avaya Proprietary – Use pursuant to the terms of your signed agreement or company policy.

Original publication date: October 23, 2023. This is Issue #01, publication date: October 23, 2023	Severity/risk level	High	Urgency	When convenient

Name of problem

Upcoming Release of Avaya Workplace 3.35

Products affected

Avaya Workplace for Windows
Avaya Workplace for iOS
Avaya Workplace for Android
Avaya Workplace for macOS

Problem description

This PSN advises customers and partners of the upcoming release of Avaya's Workplace software clients.
This release is expected to be available on 24th October for **Windows and Android** platforms.

For iOS, it is targeted to be released in second week of November between 7th and 10th, 2023, on app store.

The iOS updates will be available from the mobile app stores, subject to app-store approval timelines.

Avaya Workplace for MacOS will be released on 31st October.
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In addition to bug fixes and other enhancements, the following new features are provided with 3.35:

Feature	Platform(s)
VDI Paired Sign-on session Quick Change when moving between thin clients	Windows
Enhancement to increase the Workplace font size	Windows
Send-NN feature button	Windows, Android, iOS
Display conversation messages separately, do not merge them in a single message	Windows, Android, iOS
Support TLS 1.3	MacOS, iOS
Presence Access Control (ACL) to be supported on Workplace Mobile clients	Android, iOS
Enhancement SIP shared control: Service observe	Windows
Support different Matching Criteria for Greetings including UI	Windows

Resolution

Avaya has aimed to make Avaya Workplace highly backwards compatible with existing deployments and settings configurations. If you do not wish for mobile clients to update to a new version when published to the mobile app stores, ensure that auto-update is disabled for all devices in use. Android supports the ability to disable auto-updates on a per-app basis, and iOS requires auto-updates to be managed at the device level.

Workaround or alternative remediation

Remarks

n/a

Patch Notes

Backup before applying the patch

n/a

Download

n/a

Patch install instructions	Service-interrupting?
n/a	n/a

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

n/a

Mitigation

n/a

If you require further information or assistance please contact your Authorized Service Provider, or visit support.avaya.com. There you can access more product information, chat with an Agent, or open an online Service Request. Support is provided per your warranty or service contract terms unless otherwise specified in the Avaya support Terms of Use.