



# Product Support Notice

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PSN # PSN006294u

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Original publication date: 7-June-2024. This is Issue 01, published date: 7-June-2024.

Severity/risk level

Medium

Urgency

Optional

Name of problem

Standalone IP Office Customer Operations Manager (COM) is not supported beyond IP Office 11.0.4.8

Products affected

IP Office

Description

Standalone IP Office Customer Operations Manager (COM) is not supported beyond IP Office 11.0.4.8 and therefore no files are available for either the IP Office 11.1 or 12 Software levels.

Resolution

Use the IP Office Manager to administer any IP Office

Workaround or alternative remediation

Remarks

## Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting? N

n/a

Verification

n/a

Failure

n/a

Patch uninstall instructions

Service-interrupting?

## Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

N/A

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

N/A

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