



Product Support Notice

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PSN # PSN006301u

Original publication date: 24-June-2024. This is Issue #01, published date: 24-June-2024. Severity/risk level: High Urgency: Immediately

Name of problem

IP Office 12.0.0.0 Build 55 is being withdrawn and replaced on Support.avaya.com with IP Office 12.0.0.0 Build 56

Products affected

IP Office 12.0

Problem description

A small number of issues have been identified with IP Office 12.0.0.0 Build 55

These issues are as follows,

An issue with the Install/Uninstall of IP Office Anywhere and incorrect Pre-Configured Licenses
Missing IP Office Help translations for Admin Lite and Web Manager

Please note that IP Office 12.0.0.0 Build 55 will continue to be supported by Avaya and there is no reason that a site must be upgraded to IP Office 12.0.0.0 Build 56. However, Avaya always recommends an upgrade to latest available Build and any future Service Packs.

Solutions

IP Office 12.0.0.0 Build 56 will provide resolution to the above issues.

Remarks

None

Software Update Notes

The information in this section concerns a new software package, recommended in the Resolution above.

Backup before applying the software package

n/a

Download

n/a

Software install instructions

Please ensure that the IP Office R12 Upgrade License is installed before any upgrade to IP Office R12.0

Verification

n/a

Failure

n/a

Software uninstall instructions

n/a

Service-interrupting?

No

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

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