



IP Office Technical Tip

Tip no: 52

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Region: EMEA / APAC

Correct Manager Versions to use

This Technical tip is being issued following a number of occasions where engineers have managed to use an older version of the IP Office Manager application to programme an IP Office system, resulting in corrupt configurations. In general, the version of the Manager application that was supplied on the same Administration CD as the .bin files in use upon the system should be used to programme the IP Office system, although there may be some exceptions to this. The table below details the version of the manager application to be used with the relevant IP Office firmware version.

Versions of IP Office below 1.4 are no longer supported.

Software on Main unit	Software on expansion modules	Manager to use
1.4(xx)	3.4(xx)	3.4.16
2.0(xx)	4.0(xx)	4.0.19
2.1(xx)	4.1(xx)	4.1.15
2.1(27)	4.1(27)	4.1.27

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