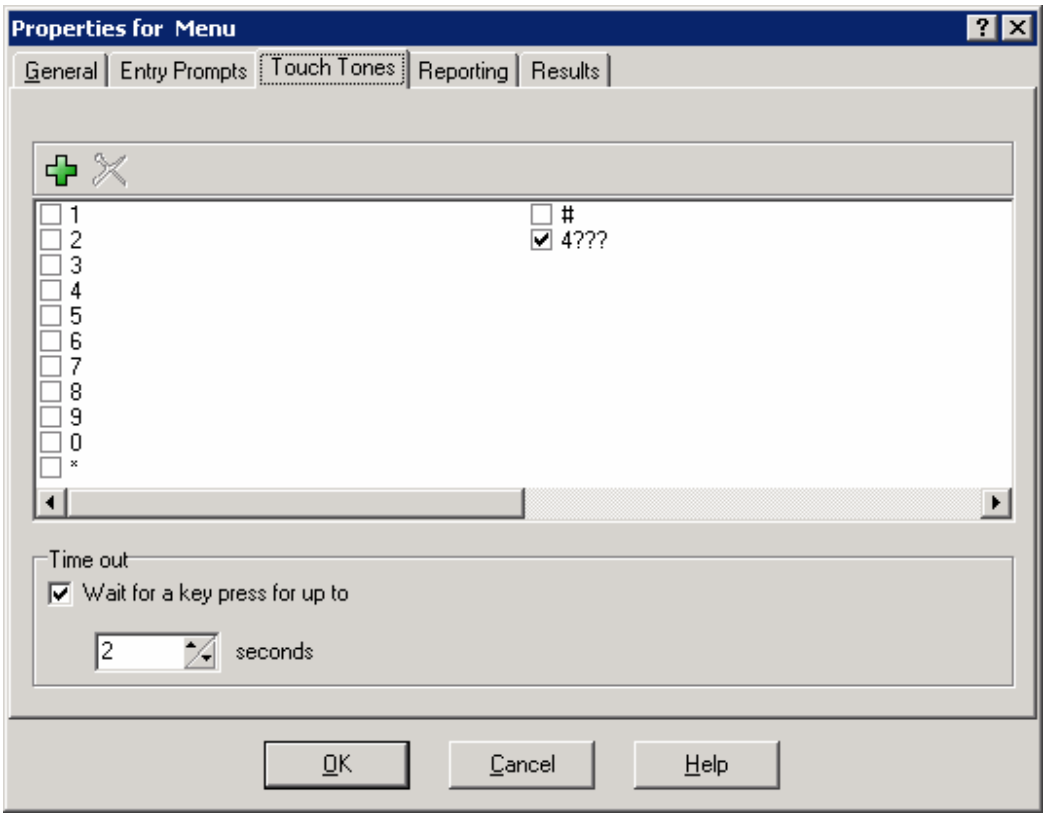
IP Office Technical Tip

Tip no: 139
Release Date: 30 June 2006
Region: GLOBAL

Avaya IP Office VoiceMail Pro 3.1.21 Alert: "Wait for Key press" requires setting in Menu properties to accept DTMF input

It has been reported by the field and confirmed by Avaya that this version of VoiceMail Pro requires a value to be entered in the 'Wait for key press for up to' field and the associated check box selected in order to allow the Voicemail system to respond to DTMF input. By default this value is blank. A value between 2 and 10 seconds should be entered and then confirmed through testing on site to confirm functionality.



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