



IP Office Technical Tip

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Replay Controls in IP Office ContactStore Disappear After Installing MS Update KB912812

After installing Microsoft update 912812 if a user tries to use the IP Office ContactStore Replay Controls in “**Search and Replay**” these are missing. To resolve this issue the user must install Microsoft update 917425.


Download information

The following files are available for download from the Microsoft Download Center:

Compatibility Patch for Internet Explorer for Windows XP SP2

 [Download the 917425 package now.](#)

Compatibility Patch for Internet Explorer for Windows Server 2003 SP1

 [Download the 917425 package now.](#)

For more information about how to download Microsoft support files, click the following article number to view the article in the Microsoft Knowledge Base:

<http://support.microsoft.com/kb/912812>

<http://support.microsoft.com/kb/917425>

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