



## IP Office Technical Tip

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### IP Office VoiceMail Pro TTY prompts

The purpose of this Tech Tip is to advise our customers that a new TTY prompt set is available for Avaya IP Office VoiceMail Pro. The current set may cause incorrect characters to be displayed on a TTY device. The new prompts are available for download from the Avaya Support portal.

<http://www.avaya.com/support>

To install these prompts simply download the zip file and copy the new prompts into the "tty" folder. For example:

c:\Program Files\AVAYA\IP Office\Voicemail Pro\VMWAVS\tty

These new prompts will be incorporated into a later release release of Voicemail Pro.

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