IP Office Technical Tip

Tip no: **76**

Release Date: **23 June 2005**

Region: **GLOBAL**

DROP button not functioning as expected for conferences

If the fixed DROP button on a 54xx series set or a programmed DROP button on a 44xx or 64xx is used on IP Office software version 3.0.40 the user will be dropped out of the conference.

Previously, when pressing the DROP button the user was able to pick which user they wished to drop from the conference, however the user is now dropped from the call.

On 44xx or 64xx terminals, using the drop feature in the menu still functions as before.

This will be resolved in a future IP Office maintenance release.

Issued by:
Avaya SMBS Tier 4 Support
Contact details:-
EMEA/APAC
Tel: +44 1707 392200
Fax: +44 (0) 1707 376933
Email: gsstier4@avaya.com

NA/CALA
Tel: +1 732 852 1955
Fax: +1 732 852 1943
Email: IPOUST4ENG@Avaya.com

Internet: http://www.avaya.com
© 2005 Avaya Inc. All rights reserved.