



IP Office Technical Tip

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Avaya IP Office - Small Office Edition *9000* Shortcode

A new shortcode was put into the IP Office Small Office Edition and for systems with Analog Trunk Module 4 port cards (ATM 4) for enabling modem calls.

The first analog trunk on the Small Office Edition controls units and on the ATM 4 trunk cards can be switched to V.32 modem operation with V42 error correction by using the following shortcode:

Shortcode: *9000*
Telephone number: "MAINTENANCE"
Feature: RelayOn

This allows incoming modem calls for system maintenance operations on that trunk.

When on, the trunk can only be used for modem calls.

The default system short code *9000* can be used to toggle this setting. When in use, the control unit status LED on Small Office Edition control units flashes alternate red/green. The default for this shortcode is off.

Issued by:
Avaya SMBS Tier 4 Support
Contact details:-
EMEA/APAC
Tel: +44 1707 392200
Fax: +44 (0) 1707 376933
Email: gsstier4@avaya.com

NA/CALA
Tel: +1 732 852 1955
Fax: +1 732 852 1943
Email: IPOUST4ENG@Avaya.com