



## IP Office Technical Tip

**Tip no:** 96

**Release Date:** 26 September 2005

**Region:** GLOBAL

---

### New Technical Update Distribution Process

Avaya is pleased to announce that Technical Tips and Bulletins will soon be distributed via the Avaya Support website.

In future, all technical documentation that was previously distributed by email and the BusinessPartner portals will only be made available on the main Avaya Support site and the Enterprise Portal. A service is provided to allow email notification when new documents become available. In order to access these documents, please navigate to:-

<http://support.avaya.com>

Then select 'FIND DOCUMENTATION and DOWNLOADS by PRODUCT NAME' from the menu on the left hand side of the page in order to select the product of interest.

By checking this site regularly, you can be sure to remain up to date and informed with all of the latest information concerning all Avaya products.

Users can also sign up to receive email notification of any changes or additions to these documents for the entire Avaya product range, including the IP Office, PARTNER MAGIX and INDeX portfolios.

To sign up for this service, please navigate to:-

<http://support.avaya.com>

Then select 'My E-Notifications', located towards the bottom right of the page, or navigate to:-

<http://support.avaya.com/cgi-bin/gx.cgi/AppLogic+AdminSubscription>

If this is the first time that you have been to this site, you will need to register in order to access this service.

From this location, it is possible to view your existing notifications and configure new notification for the whole of the Avaya product range.

A similar service is provided by the Avaya Enterprise Portal:-

<https://enterpriseportal.avaya.com/>

It is planned that the current email distribution of Technical Tips and Bulletins will cease in approximately 6 months time.

A final communication will be released at that time to remind all affected those by this change to sign up to this new service in order to continue receiving technical updates.

*Issued by:*  
*Avaya SMBS Tier 4 Support*  
*Contact details:-*  
*EMEA/APAC*  
*Tel: +44 1707 392200*  
*Fax: +44 (0) 1707 376933*  
*Email: [gsstier4@avaya.com](mailto:gsstier4@avaya.com)*

*NA/CALA*  
*Tel: +1 732 852 1955*  
*Fax: +1 732 852 1943*  
*Email: [IPOUST4ENG@Avaya.com](mailto:IPOUST4ENG@Avaya.com)*

*Internet: <http://www.avaya.com>*  
© 2005 Avaya Inc. All rights reserved.